



Problem Resolution Report

NORTHROP GRUMMAN

NG/CoSD-058

Removal of Assessor Special Requirements MASL

Date: November 18, 2010

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and Northrop Grumman Information Technology, Inc. ("Northrop Grumman" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

Issue or Problem:

The Parties wish to remove the Assessor special MASL requirement as set forth in Section 8.4 of Schedule 4.3 of the Agreement.

Resolution:

- 1.) The table in Section 8.4 (Special Requirements) of Schedule 4.3 of the Agreement is modified by removing the following entry:

Assessor – Immediate on-site response for the Document Recording, Assessment Roll and Fictitious Business Name Systems to meet statutory requirements of daily recording of information

- 2.) The Resource Unit Fee for the Assessor Special Requirement is changed by removing the entry for the "MASL Special Requirements – Assessor" Resource Unit from Exhibit 16.1-1 (Summary by Resource Unit).

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.



Problem Resolution Report

NORTHROP GRUMMAN

NG/CoSD-058

Removal of Assessor Special Requirements MASL

IN WITNESS WHEREOF, THE Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

By: Bruce A. Petrozza

Name: Bruce Petrozza

Title: Manager

Date: 11-23-10

John Hudson

NORTHROP GRUMMAN INFORMATION TECHNOLOGY, INC.

By: Stephen L. Christianson

Name: STEPHEN L. CHRISTIANSON

Title: Director of Contracts, CST

Date: 18 Nov 2010